



TRANSFER
WEEKEND AUG. 29-
SEPT. 2

Important Information Regarding Call 24 Service

Dear Valued Member:

As you are aware, Cities Credit Union officially merged into Minnco Credit Union effective January 1, 2025. During Transfer Weekend, August 29 – September 2, 2025, your Cities Credit Union accounts will transfer to Minnco Credit Union's system.

As part of this transfer, Cities' **Call 24** service will no longer be available after **Saturday, August 30, 2025**. On September 2, 2025, once all accounts are transferred to Minnco's computer system, you may use Minnco's eTell system for similar services by first calling Minnco at 763-689-1071, providing your new member number, and enrolling in eTell.

Also please note that access to Cities Credit Union online and mobile banking platforms will no longer be available after 3:00 PM on Friday, August 29. You will be able to enroll in Minnco's online and mobile banking platforms on Tuesday, September 2, 2025.

If you have any questions, contact our Vadnais Heights office at 651-426-3773.

Sincerely,

Minnco Credit Union

****For the most up-to-date information regarding Transfer Weekend, please visit www.minnco.com/citiesaccounttransfer**