



**TRANSFER**  
**WEEKEND** AUG. 29-  
SEPT. 2

## Important Information Regarding Call 24 Service

Dear Valued Member:

As you are aware, Cities Credit Union officially merged into Minnco Credit Union effective January 1, 2025. During Transfer Weekend, August 29 – September 2, 2025, your Cities Credit Union accounts will transfer to Minnco Credit Union's system.

As part of this transfer, Cities' **Call 24** service will no longer be available after **Saturday, August 30, 2025**. On September 2, 2025, once all accounts are transferred to Minnco's computer system, you may use Minnco's eTell system for similar services by first calling Minnco at 763-689-1071, providing your new member number, and enrolling in eTell.

**Also please note that access to Cities Credit Union online and mobile banking platforms will no longer be available after 3:00 PM on Friday, August 29. You will be able to enroll in Minnco's online and mobile banking platforms on Tuesday, September 2, 2025.**

If you have any questions, contact our Vadnais Heights office at 651-426-3773.

Sincerely,

Minnco Credit Union

**\*\*For the most up-to-date information regarding Transfer Weekend, please visit**  
**[www.minnco.com/citiesaccounttransfer](http://www.minnco.com/citiesaccounttransfer)**